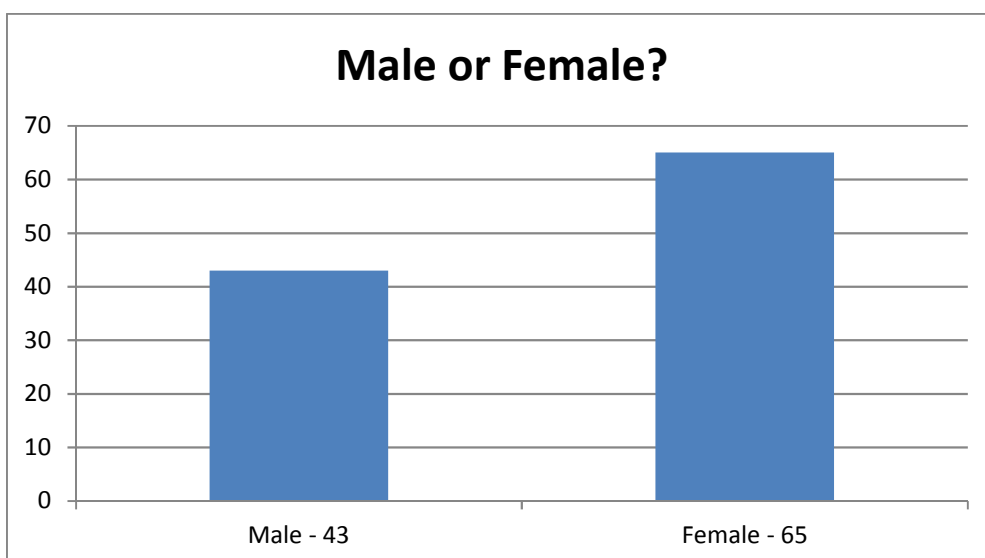
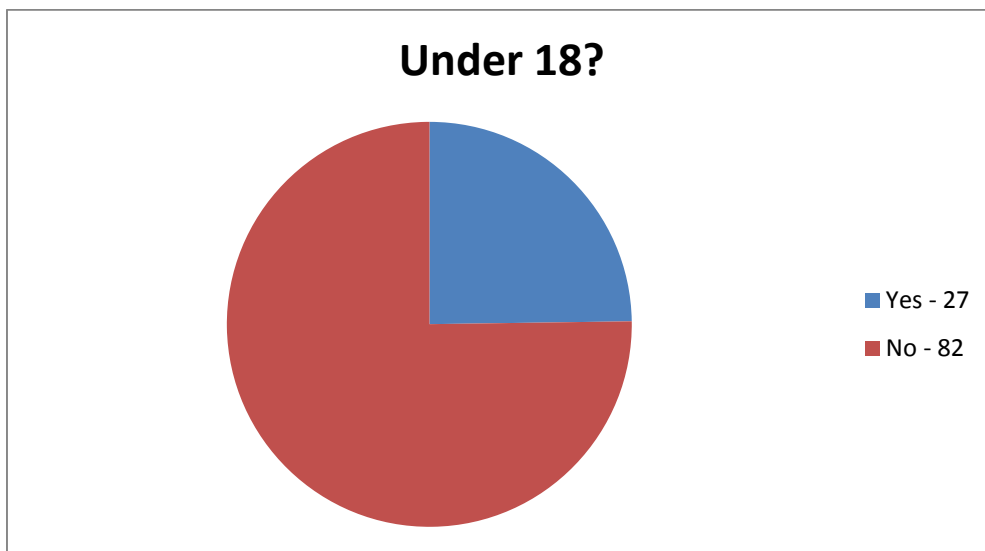


**THE LODGE SURGERY**  
**PATIENT REFERENCE GROUP SURVEY**  
**With Carers In Mind**

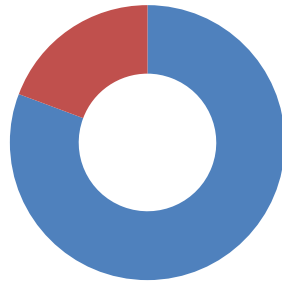
**October 2016**

The results from our Patient Survey which was distributed during October and November have now been collated. We received 109 completed responses from patients via email, post, our website and in person. Of these responses, 82 were received from over eighteens and 65 were from women, 43 from men.

We asked patients what they knew about carers and the services available to them and whether they considered themselves carers.

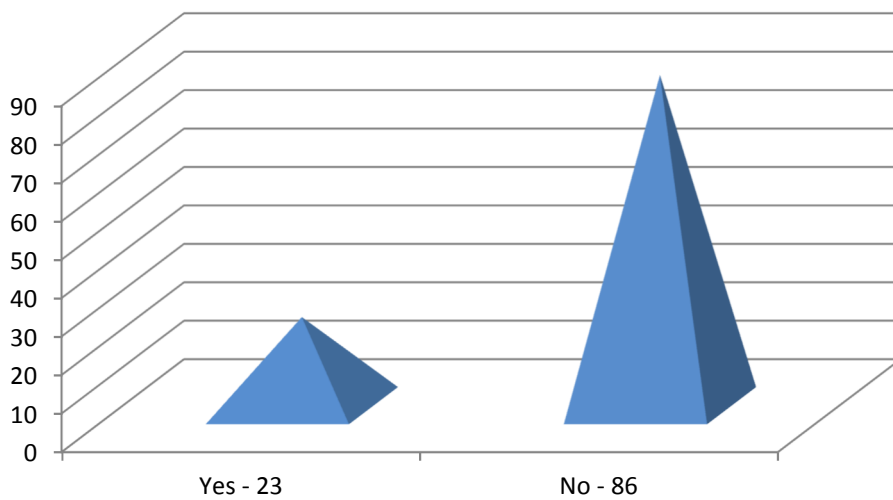


**Did you know if you care for someone who relies on you to look after their basic needs on a day to day basis you are probably a Carer?**

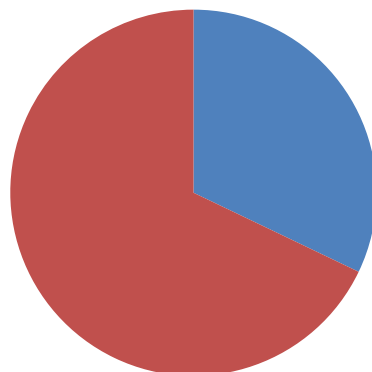


■ Yes - 88  
■ No - 21

**Are you a Carer?**

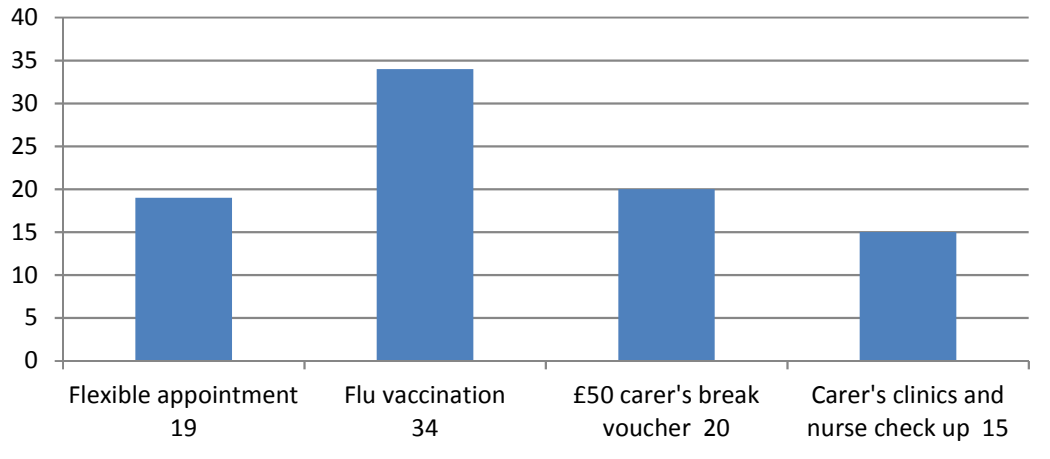


**Did you know Lodge Surgery has a Carers' Register?**

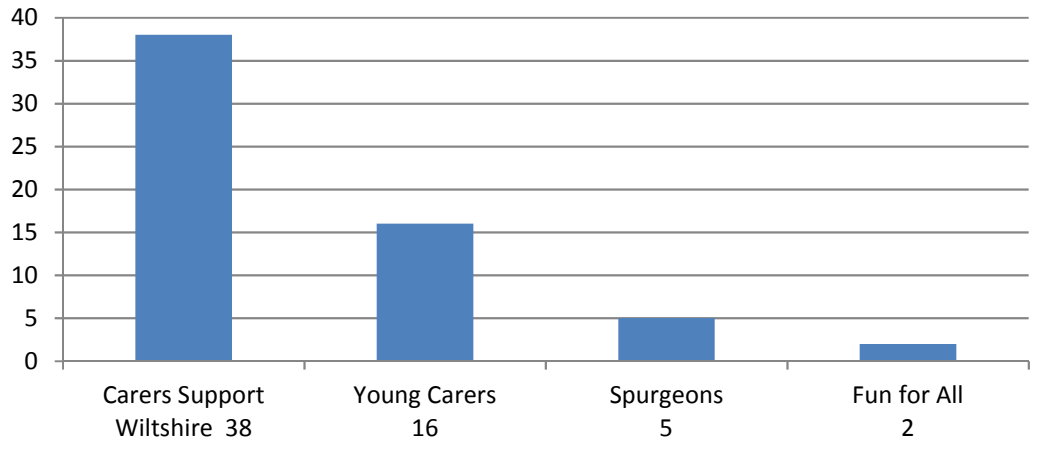


■ Yes - 35  
■ No - 74

### Did you know if you are a Carer and you join our register the following services are available to you?



### Did you know the following organisations can offer help to you and your cared for person?



We also asked patients to give us their contact details if they considered themselves carers and would like to be added to our Carers' Register and receive more information about the services available to carers. We received details from 4 patients.

It's clear from the responses that while most people understand the term Carer, they are not fully aware of the services and help available to carers. The end result was always going to be an educational one, highlighting the Carers and the fantastic work they do. Our aim is to get them on our register so we are able to offer them support in the surgery and Carers Support Wiltshire who will signpost them to their individual needs.